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## Online Scrip Purchase Buyer Instructions

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You may wish to do this yourself; or  
You can call us at (559) 233-4148 to assist you with this type of purchase.

*Ext 205 to reach Ofelia, or Ext 200 to reach Stephanie*

### Definitions:

- An **eligible user** is a senior who is currently enrolled in the Senior Scrip Program.
- A **Scrip User ID#** is issued to a senior after Senior Scrip Program application approval.
- **Paper Scrip** - printed scrip that is purchased in order to pay for taxi rides
- **E-Scrip** - credit purchased and added to the User's electronic credit account to be used to pay the ride services of Uber & Lyft, as well as GoGoGrandparent's concierge service

### Instructions to purchase scrip by, or for, an eligible Senior Scrip Program user

1. Go to [www.seniorscrip.org](http://www.seniorscrip.org)
2. Enter the **Scrip User ID #**
3. Select the **TYPE** of scrip
4. Select the **AMOUNT** of scrip  
(“booklets” apply to quantities of either E-scrip or Paper scrip)
5. On the next page, enter the
  - **credit card information** (MasterCard or American Express will NOT be accepted)
  - **buyer's information**
6. Enter **email address** and then press the **PAY NOW** button at the bottom of the page!  
(*An email address is required.*)
7. *If the buyer's address is different than that of the eligible senior's address, **BEFORE** you click on the PAY NOW button, please uncheck the box indicating that it is to be “shipped” to the same address. Then enter the senior's name and address.*

### What happens after the online purchase is successfully completed?

- A. The buyer will receive an email from **PayPal** with a notification of the online purchase
- B. Fresno COG staff will also receive an email from **PayPal** of the online purchase
- C. COG Staff will process the purchase within 2 workdays of the email from PayPal
  - Paper Scrip will be mailed to the Senior Scrip Program user
  - E-Scrip credits purchased will be added to the User's credit balance