

The Fresno County Unmet Transit Needs Public Comments Process



Do you or someone you know have a public transit need that is not being met?

The Fresno Council of Government's (FCOG)

Social Services Transportation Advisory Council would like to hear from you!

If you would like to provide comments on public transit needs in Fresno County, please join us at one of the following virtual meetings or submit written comments via email or US mail.

Please see the section titled "How To Participate" on the back of this flyer for more information and links.

Public input and feedback is a critical part of the Unmet Transit Needs (UTN) process. In partnership with local transit providers, Fresno COG is collecting public comments on Unmet Transit Needs in several ways. The first is an online survey available in English and Spanish.

The Fresno County Unmet Transit Needs Survey – [English Link](#)

Or take the survey by opening the stock Camera app on your cell phone, then point it steadily for 2-3 seconds towards the QR Code to the right. Whenever scanning is enabled, a notification will appear. Touch the notification to open the survey. If nothing happens, you may have to go to your Settings app and Enable QR Code scanning.



There are also nine public events: six in-person, and three virtual, that allow the public to speak directly with transit providers and staff. These events will be held as follows:

In-Person Public Meetings

Fresno	Fresno	Fowler
Tuesday, Feb. 8—5:30-6:30pm	Thursday, Feb. 10—5:30-6:30pm	Wednesday, Feb. 16—5-6:00pm
Clovis	Kerman	Downtown Fresno
Tuesday, Feb 22—5:30-6:30pm	Tuesday, Feb. 23—5-6:00pm	Saturday, Feb. 26—12-1:00pm

Virtual Public Meetings—Thursday, February 17

9—10:00am 2—3:00pm 5:30—6:30pm

To view meeting details, please [click here](#) or scan this QR code:

A Public Hearing will also take place during the Fresno COG Policy Board meeting on Thursday, April 28, 2022 at 5:30 PM.

Call in information will be available through [this link](#).

Please call for (559) 233-4148 for more information.



BACKGROUND INFORMATION

What is the purpose of the unmet transit needs meetings?

The meetings provide an opportunity for the public to identify all Fresno County “unmet transit needs” that are “reasonable to meet” within Fresno County (PUC 99401.5 (d)).

What is an “unmet transit need”?

An “unmet transit need” is an inadequacy in existing public transit service from one location to another for persons recognized as transit dependent in Fresno County.

Who is “transit dependent”?

The “transit dependent” are those individuals who rely on public transit because they do not operate a vehicle because of youth, advanced age, mental or physical impairment or low income.

What is the purpose of the Social Services Transportation Advisory Council (SSTAC)?

The purpose of SSTAC is to receive public comment regarding transit service needs for the transit-dependent in Fresno County.

HOW TO PARTICIPATE

1. Complete the Unmet Transit Needs Survey online.
2. Attend a virtual public meeting listed above or the Public Hearing
3. Submit a comment card providing as much detail as possible to describe the need you would like to have met.
4. If you are unable to attend a meeting, but would like to provide your comments, please mail or email your comments to:

Brenda Veenendaal
2035 Tulare Street, Suite 201
Fresno, CA 93721
Email: comments@fresnocog.org

5. To receive more information about available transit and the Unmet Transit Needs process, visit us online at: <https://www.fresnocog.org/unmet-transit-needs-assessment/>